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TextMyGov Announcement

The Town of Verona is thrilled to introduce TextMyGov, a convenient and smart text messaging service! This service will enable residents to effortlessly receive important notifications and easily find specific information by texting the Town. For more information about TextMyGov, please visit textmygov.com

The Town will officially launch the new text messaging system to the public on December 20, 2024. Residents may receive a text message from **91896** from the Town initiating the service. You can choose to opt-out at any time by texting **STOP**.

If you don't receive the initial message, you can choose to opt-in by texting the keyword "**VERONA**" to the number **91896**. After sending the initial keyword, you will be asked to reply "**YES**" to confirm opt-in. Residents may receive notifications for **events, emergency alerts, water alerts, meeting reminders**, etc.

Also, starting soon, residents will be able to find information 24/7 or report issues, by texting 1-2 keywords to the Town's TextMyGov number, **315-953-0679**. You'll be able to get quick information about things like Office Hours, Court hours, contact information and other Town of Verona information. As well as report downed trees, potholes, water issues, loose dogs or a codes violation directly to the correct department. More information coming on this great benefit soon.

The Town's use of this technology is another example of how our community enhances resident services by implementing 21st century solutions. We're excited about this new way of communicating with residents and look forward to sharing important Town notifications. Other governmental entities across the country are utilizing this system with great success. Stay informed, stay ahead.

Sincerely,

Amy Kotwica
Verona Town Clerk

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