Water Extension District 3 UPDATE

Where is the Town of Verona on the New and Extension Water Project?

Due to the unforeseen issues with the Canal crossing, we are currently working on designs for a pipe bridge to span the barrage. When the many layers of approval have completed their review the bridge will go into production, once complete it will take 3 months to install. Once the pipe bridge is in, the pipe line can be chlorinated and water service installation can begin.

When can I expect to get water?

If everything falls into place as it sits now, we are looking at Summer/Fall of 2025 to complete water services.

Do I need to have a plumber on hand to hook up the water?

That is totally up to each resident. In an ideal situation, the 'new' water will come through and hook up to your existing well lines into the house. For water shut off, you will need to contact the town, some individuals have asked if they can install a shut off on the private side of the water line, in case of an emergency, that again is totally up to the home owner.

If you are looking to keep you well, and use it for outdoor activities; watering the garden, washing the car, you will need to have a separate line for well water and 'new' city water. According to the New York State Health Department, it is illegal to have well water and city water run through the same pipes within a home.

How will my current plumbing handle the "new" water? What will happen with my well?

This will depend on many things, including the age of your plumbing. Many houses in Verona are older homes, if your plumbing has not been upgraded, you may have additional problems. Over the first week to 10 days, you could experience one or many of the following issues: discolored water, an off smell coming from the facets, minerals flaking off from inside pipes and travel, possibly plugging filters at facets. Pressure regulators are being placed at the meter (street side), to hopefully limit minor issues.

Your well, when by-passed, will remain viable if you choose to hook up an outside line at any time in the future.

When should I expect to receive my first bill and how will the billing work?

Water billing is based on usage. You will receive a bill quarterly, either via USPS, email or both. Bills can be mailed in, paid online, or brought to the Town Clerk for payment.

Payment for the new and existing water district will be included on your annual property tax bill. A set amount for "new" water residents and smaller set amount for residents that already have water. Interest payments on loans that were taken for the project started this year. You will see the added cost on the 2025 Property Tax bill. Most parcels in the water district areas across Verona will be charged the debt service on their Tax bill, this is based on farm land usage, vacant lots, residential property and multi-unit housing. Those Property Tax bill amounts have not been set, as they will not be permanent until the project completion.

How will I be kept up to date with the project?

You can expect to see updates on Facebook, and the Town website, we discuss the state of the project at each monthly Town Board meeting. As always you can call our office or any of the Town Board members for updates or concerns at any time.

You will receive a letter from Barton and Lougudice explaining the process of hook up as we get closer, please see sample included. You will also receive a form from the Town of Verona asking for specific information so we can create your account and update our records on how you would like to receive your quarterly bill. If

you would like to get a jump on that form, you can find it on our website, under departments>water, under documents.